



# Scale your brand

With New Zealand's leaders in fulfilment  
and logistics solutions.



Proud supporters of



Big Brothers Big Sisters  
of Christchurch



Mental Health Foundation  
OF NEW ZEALAND  
*mauri tū, mauri era*

# Forward thinking and client focused, we are New Zealand's leaders in fulfilment and third party logistics.

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## eCommerce Fulfilment

Trust us to deliver on your brand's promise accurately, quickly and cost effectively, every time.



## Multichannel Expertise

Servicing retail and wholesale customers? Our flexibility means omni-channel solutions are a breeze.



## In-House I.T. Experts

Our highly capable team will integrate your software platforms with our market leading tools, providing ongoing support for your team.



## Simple Returns

Simplifying customer returns by crafting a best in class process that exceeds your customers' expectations, while reducing unnecessary cost and waste.



## Safe Hands

Have complete peace of mind with proven 99.99% inventory accuracy and quality assurance services.



## Great Rates

Providing premium transport and last-mile care at exceptional prices thanks to strong relationships with our partners.



Let's talk – 0800 FULFIL  
[www.onlinedistribution.co.nz](http://www.onlinedistribution.co.nz)

ethique

alimn

Almighty

CHANUI

MONS  
ROYALE

MOUNTAIN  
WAREHOUSE

BOODY

Clean  
Collective<sup>®</sup>

BUSHBUCK

ecosa



# Raising Fulfilment Standards since 1988



Delivering 99.99% accuracy in both inventory and orders.



Improve customer retention by using our people and technology.



Use our locations to position your stock close to customers.



Fast response times to queries with our support desk.



Client portal for real-time inventory visibility.



Customised delivery experiences with our last mile care options.

“Online Distribution’s e-commerce shipping and returns capability has supported our business in Australia and New Zealand for many years. Their proactive approach to problem solving and continuous improvement makes them a great partner for the brand.”

*allbirds*

“Since making the decision to shift our fulfilment and last mile functions to Online Distribution, we’ve been very impressed with the exceptional communication and quality of service.”

**HUSKI**<sup>™</sup>

Net Promoter Score

68.9

45.6% higher than the industry standard based on 2024 surveys.



Established in

1988



100%

New Zealand owned and operated.



150+

Active system integrations.



37,000+

Total warehousing capacity in square metres.



9

Strategically located fulfilment centres.



35+

Years as an industry leader in New Zealand.



99.999%

Our inventory accuracy calendar year 2023.



1.1Million+

Orders fulfilled annually.



200+

Dedicated team members.

